

深圳鹏瑞莱佛士酒店 Raffles Shenzhen



Accor 雅高

标志性的字母“A”

集团卓越的标志

融合了大雁（Bernache）
这一雅高有着历史意义的集团徽标





商业推动计划

商业推动计划 (Business Accelerators)

娱乐

工作

生活

运营

体验

分销

经济型

中端

高端

奢华

RAFFLES

SLS

mantis

ANGSANA

mantra

BreakFree

nextdoor

DISRUPTIVE

d-edge

JOHN PAUL

adonia

ORIENT EXPRESS

SO

M
GALLERY

25h
Twenty-Five Hours Hotel

NOVOTEL

ibis

MAMAWORKS

POTEL CHABOT

GEKKO

ASTORE

BANYAN TREE

SOFITEL

HYDE

Mercure

ibis
STYLES

PARIS SOCIETY

VERYCHIC

DELANO

THE HOUSE OF
ORIGINALS

21C

MÖVENPICK

adagio

ibis
budget

LEGEND

RLXOS

Art Series

GRAND MERCURE

MAMA
SHELTER

JOE
30C

Fairmont

onefinestay

MONDRIAN

PEPPERS

TRIBE

hotelF1

PULLMAN

THE
SEBEL

swissôtel



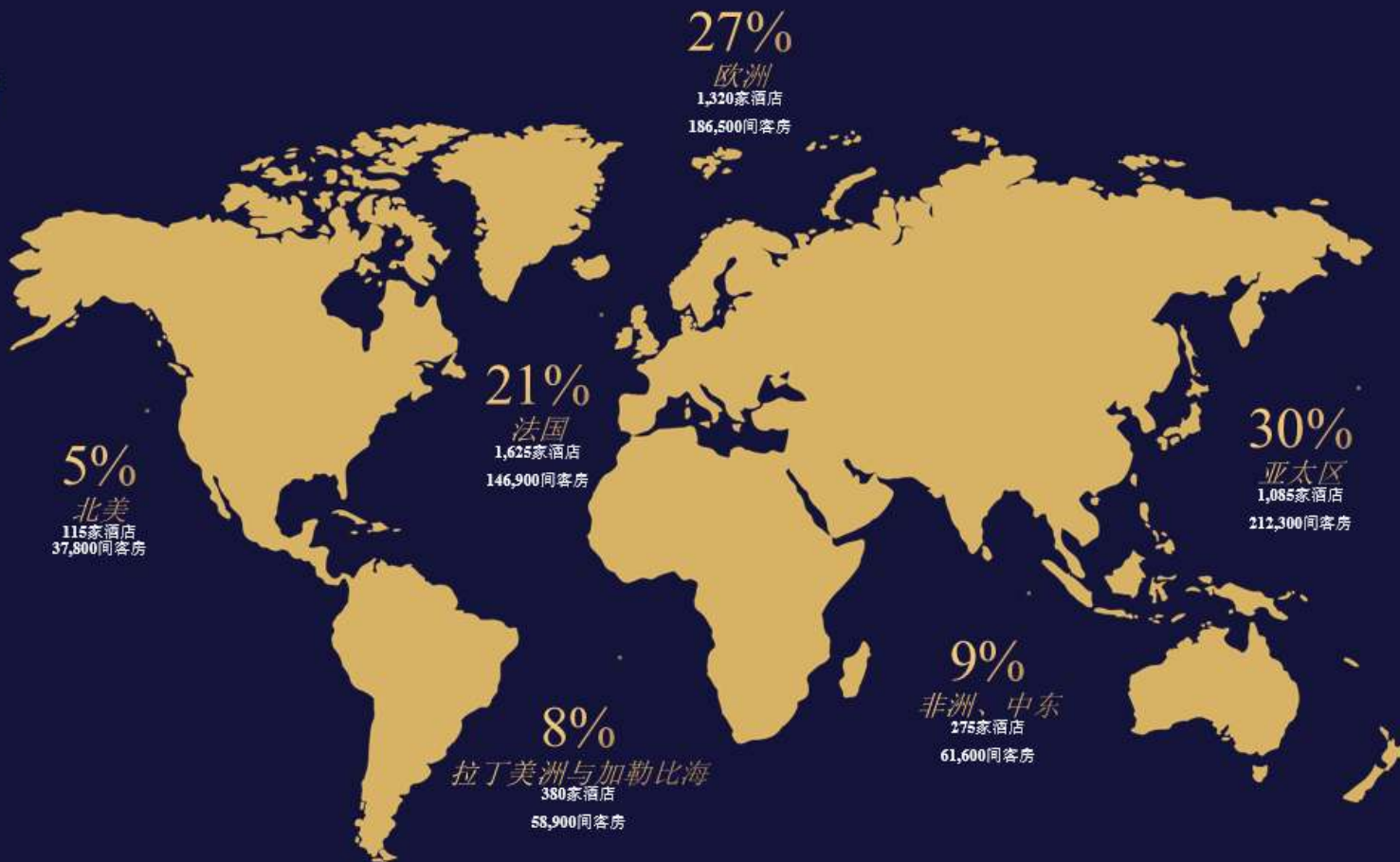


雅高，全球领先的 酒店业者

4,800 家酒店
704,000 间客房
100 个国家

480 家酒店
70,000 间客房
于2018年签约

每29小时新开1家酒店



* As a percentage of total number of rooms of Accor managed and franchised hotels, as of December 31, 2018.



莱佛士 ---- 标志性的酒店品牌传奇服务始于1887
Raffles ---- An iconic brand Legendary service since 1887



品牌特征
Brand Personality

优雅
Gracious

体贴
Intuitive





深圳鹏瑞莱佛士酒店位于南山区深圳湾1号T7最高塔楼，地处后海金融商务总部基地，直接连通前海经济开发区，距离深圳湾口岸举步之遥，并可便捷前往香港金融区和中环。

周边还有多个高端购物中心和深圳湾公园，不仅拥有得天独厚的位置优势，也是闹中取静的一处避世谧境。

Shenzhen is a modern metropolis situated in south-eastern China and is a major city in Guangdong Province, linking Hong Kong to mainland China. One of China's fastest-growing economic power centers, Shenzhen is also a vibrant hub of creativity and innovation as well as a growing destination for adventure-seekers. Situated in the heart of One Shenzhen Bay, Raffles Shenzhen towers over the vibrant metropolis.

One City. Two different Worlds.

楼层分布

B1: 人才区域 **Heart of House**

1F: 礼宾部 **Concierge**, 莱佛士西点 **Raffles Patisserie**

2F: 宴会厅及多功能会议室 **Banquet**

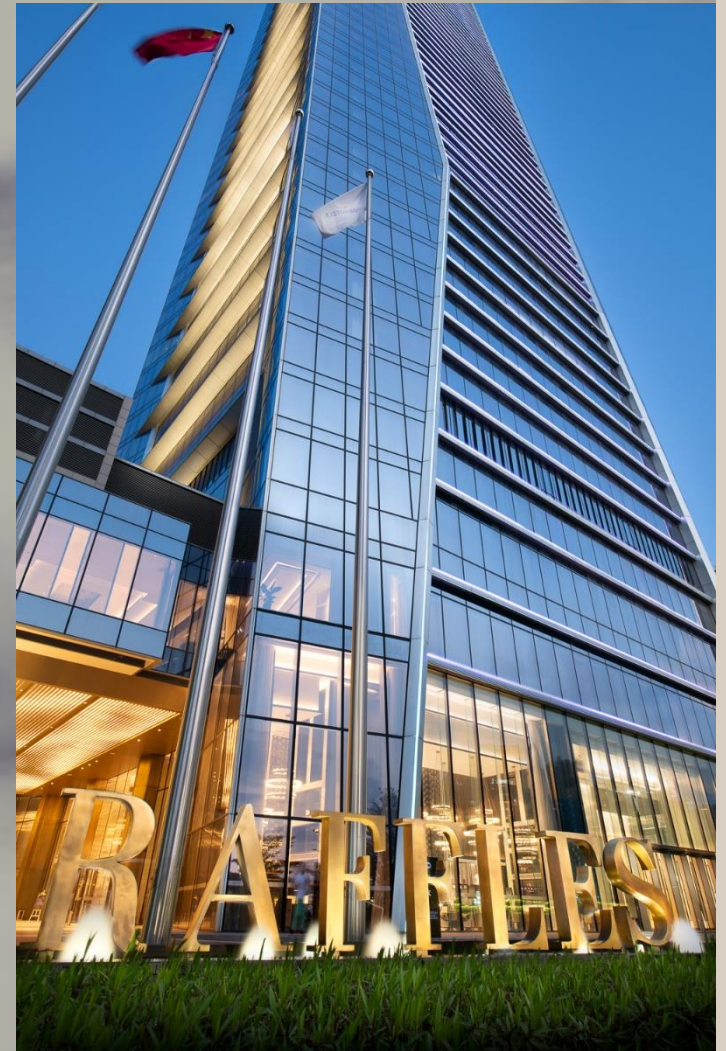
33F: 水疗及健身中心 **Spa & Fitness Center**, 行政办 **EO**

34F: 大堂 **Lobby**, 星空坊 **Sky Café** (西餐厅), 瑞廊 **Rui Lounge** (大堂吧), 此间 **Kokoni** (日本餐厅)

35F-45F: 酒店客房 **Guest Room**

70F: 云璟 **Yun Jing** (中餐厅)

71F: 长廊酒吧 **Long Bar**





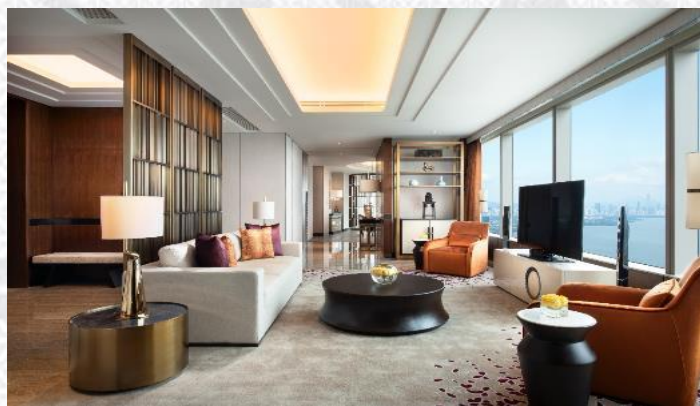
莱佛士西点 **Patisserie**



星空坊 **Sky Café**



此间 **Kokoni**



莱佛士大使套房
Raffles Ambassador Suite



莱佛士豪华海景双床房
Raffles Luxury Ambassador Suite



瑞廊 **RUI Lounge**



云璟 **Yun Jing**



长廊酒吧 **Long Bar**



星空坊 Sky Café

位置 Location: 34 F

座位数 Seat: 94

早餐 Breakfast: 6:30 -10:30

午餐 Lunch: 12:00-14:00

晚餐 Dinner: 18:00–22:00

星空坊提供精致的全日制用餐体验，供应丰富多样的国际美食，主理中西式风味早餐、亚洲特色午餐和琳琅满目的海鲜晚餐为亮点。餐厅的室内设计独具特色，且洋溢着温馨怡人的氛围。

A sophisticated all day dining experience, featuring a blend of Chinese and Japanese flavors with a subtle Western touch for breakfast, a distinctively Asian flare for lunch and a wide variety of seafood for dinner buffet.

星空坊 Sky Café

饕餮盛宴





莱佛士西点
Patisserie
RAFFLES • SHENZHEN

莱佛士西点 **Raffles Patisserie**

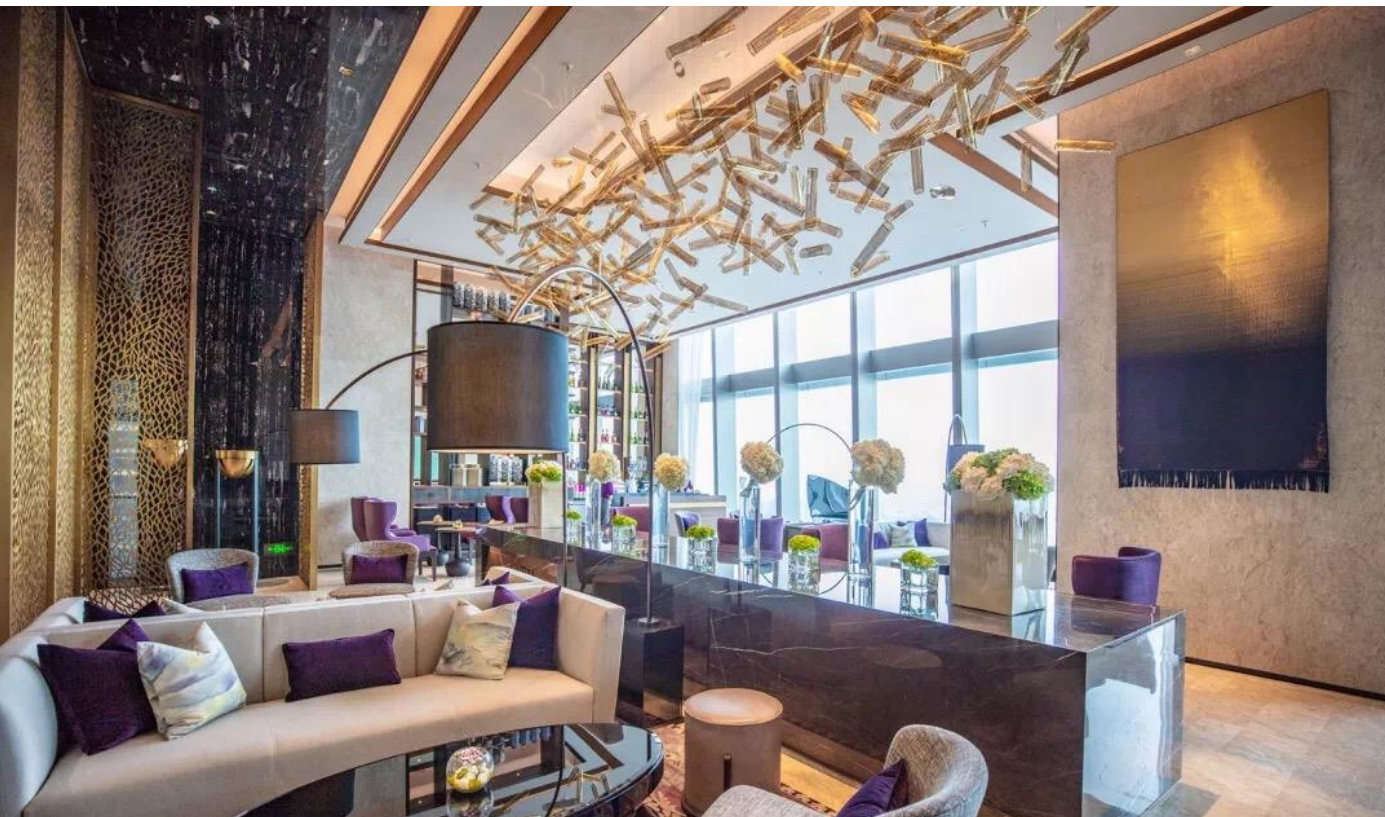
位置 **Location:** 1 F

座位数 **Seat:** 32

营业时间 **Business Hour:** 08:00-20:00

供应琳琅满目的艺术美味西点包括法式风情下午茶、艺术风雅蛋糕、新鲜现烤面包、健康沙拉及手冲咖啡，提供时尚轻食体验。

Offering an extensive selection of handcrafted and delicate nibbles including various kinds of chocolates, macaroons, truffles, cakes, pastries, and exquisitely packaged gifts.



瑞廊 Rui Lounge

位置 Location: 34 F

座位数 Seat: 32

营业时间 Business Hour : 10:00 - 24:00

瑞廊是一个可以让宾客享受休闲时光和轻松会面的场所，供应世界各地精选葡萄酒和经典鸡尾酒，并以备受赞誉的经典下午茶为特色，现场还有令人愉悦的音乐旋律为伴，将成为城中优雅迷人的聚会目的地。

RUI Lounge serves our acclaimed and iconic Afternoon Tea daily in one of the most elegant meeting places in Shenzhen where guests and locals will find a signature selection of wines and champagnes, memorable teas and coffees, a live pianist and tailor-made service.



瑞
rui
LOUNGE
廊

瑞廊 Rui Lounge

甜蜜味蕾 格调时光

此 KOKONI 间

此间 Kokoni

位置 Location: 34 F

座位数 Seat: 96

包房数 Private Dining Room : 5

营业时间 Business Hour

午餐 Lunch 11:30-14:30

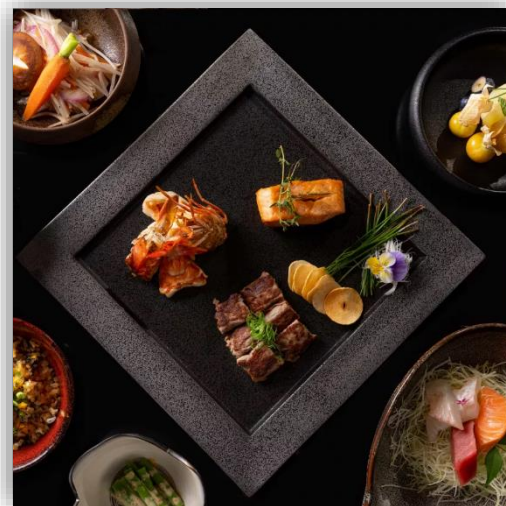
晚餐 Dinner: 17:30-22:30

供应精致的日式料理、铁板和牛、寿司、刺身等日式美馔，所有菜品均采用新鲜食材，由日本主厨采用纯正的日式烹饪技法，结合四季元素原汁原味地呈现。

A Japanese culinary adventure of elegant kaiseki, premium meats, sushi and sashimi served with fresh ingredients and meticulous attention to detail by our Japanese master chef, using authentic culinary techniques and cooking style.

此 KOKONI 间

此间 Kokoni
主厨甄选怀石料理





云
YUN JING
璟

云璟 Yun Jing

位置 Location : 70 F

座位数 Seat: 160

营业时间 Business Hour

午餐 Lunch: 11:30-14:30

晚餐 Dinner: 17:30-22:30

云璟俯瞰壮阔深圳湾，餐厅拥有十个雅致包厢，以不同的宝石为灵感而设计。米其林餐厅背景主厨郭元峰先生，出品经典正宗的粤式佳肴为特色，并选用新鲜应季食材制作而成、保留传统粤菜精华的创新菜肴，将城市用餐体验带入新的高度。

Yun Jing, implying “Dining in the clouds”, is known for its stunning views over the Shenzhen Bay and ten elegant private dining rooms designed in the concept of ten precious gem stones. The very best of Cantonese classics and creative dishes are presented by our Master Chef with Michelin-Star restaurant background, elevating the city’s dining scene to new heights.



黑珍珠星厨郭元峰师傅团队



云
YUN JING
璟
云璟 Yun Jing





LONG
BAR

长廊酒吧 Long Bar

位置 Location: 71 F & (71A)

座位数 Seat: 94

营业时间
Business Hour

周日至周四 Sun to Thu 14:30 - 01:00
周五至周六 Fri to Sat 14:30 - 02:00

长廊酒吧已成为莱佛士品牌特色，其灵感源自新加坡莱佛士酒店历史悠久的标志性长廊酒吧，是当地客人或访客会面畅谈或参与社交的理想目的地。日间供应特色香槟下午茶，夜间您可品味传承百年的新加坡司令，或是它的本地演绎版本 - 深圳司令，于320米高空饱览深圳湾和香港丽影。

A Lively, colorful and joyful destination where conversation flows and the life and soul of the city is found. Begin your journey by sipping on a famous Singapore Sling, or the local variant on Raffles celebrated cocktail, a Shenzhen Sling at Shenzhen Long Bar. Enjoy classy afternoon tea sessions or eventful nights with amazing views, great live music, culture and mixology along with delicious bites and tapas style savories in an artful and alluring setting, melding local authentic flavors into perfect creations.



启赴非凡璀璨的入夜仪式
云端转场

LONG
BAR

长廊酒吧
Long Bar



停机坪天际露营
摘星云境



宴会 Banquet

位置 Location: 2 F

面积1250平方米、高8米的无柱大宴会厅， 设有63平方米超大内嵌式液晶显示屏幕 宽敞的无柱大厅坐享自然采光 8间多功能厅坐拥自然采光配有尖端视听设备和专业技术人员大宴会厅配套独立专属贵宾室贵宾专属直升机服务专属私人管家提供贴心服务。

1,250 sqm, 8-meter ceiling Grand Ballroom, pillar-less 63-sqm built-in LED screen Large foyer with natural day light 8 meeting rooms with natural day light State-of-the-art audio-visual equipment Exclusive VIP Room tailor-made for meetings/banquets Exclusive helicopter service for VIP guests Events personal butlers provide comprehensive service for your every need.

宴会 Banquet



时尚芭莎慈善晚宴



时尚芭莎摩洛哥主题晚宴



珠宝展览

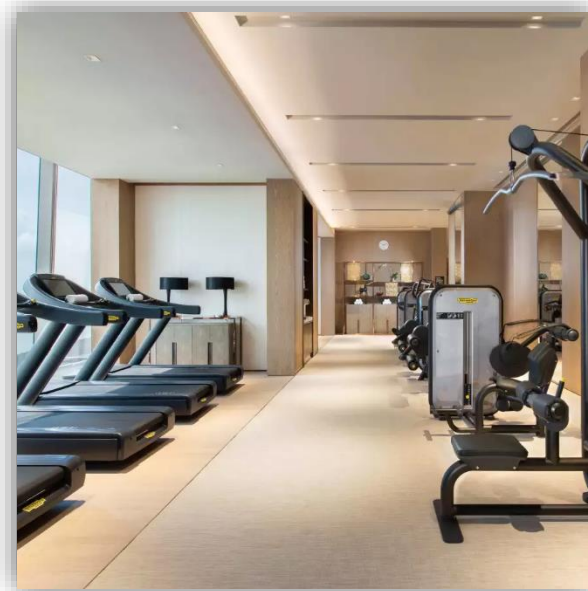


CPB品牌活动



阿斯顿马丁晚宴

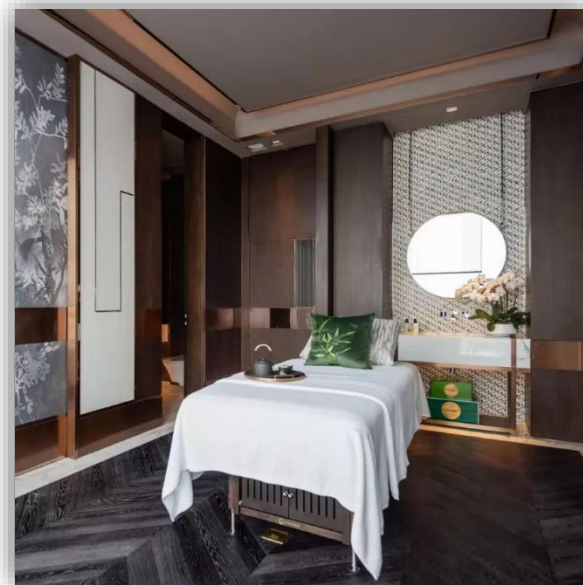




水疗及健身中心
Spa & Fitness

33F

高空海景游泳健身
法国奢牌高端护理





客房信息 Guest Room

房间数量 Room No: 168

豪华房 Deluxe Room (107)

尊贵客房 Premier Room (33)

商务套房 Junior Suite (13)

莱佛士套房 Raffles Suite (11)

大使套房 Ambassador Suite(2)

尊贵套房 Signature Suite (1)

总统套房 Presidential Suite (1)



“菲拉格慕”与“爱马仕套装”
Ferragamo & Hermes Suit

客房洗浴用品 Room Amenity



穿游于童幻奇趣的天际城堡
深圳首家“小王子”联名套房
启赴一场深湾云端绮思童梦



豪华海景大床房
Deluxe Sea View



豪华海景双床房
Deluxe Sea View

培训及活动

Training & Activities

- ✓ 酒店及品牌培训 **Hotel & Brand Orientation**
 - ✓ 总经理圆桌会议 **GM Round Table Meeting**
 - ✓ 部门谈话 **Department Dialogue**
 - ✓ 职业谈话 **Career Talk**
 - ✓ 人才认可 **Talent Recognition**
 - ✓ 优秀实习生评选 **Outstanding Trainee**
 - ✓ 实习生座谈会 **Trainee Meeting**
 - ✓ 心艺家周 **Heartist Week**
 - ✓ 心艺家生日会 **Heartist Birthday Party**
 - ✓ 节日活动 **Festivals Activities**
 - ✓ 团结周 **Solidarity Week**
 - ✓ 趣味运动会 **Fun Sports Games**
 - ✓ 实习生活活动 **Trainee Outing**
 - ✓ 实习生欢送会 **Trainee Farewell Party**
-



广东雅高酒店羽毛球联谊赛
Accor Hotel Group Badminton Game



元宵喜乐会
Lantern Party



趣味运动会
Funny Sport Game



员工晚会
Annual Party



莱佛士好声音
The Voice of Raffles



喜茶&鲍师傅下午茶
Afternoon Tea



心艺家公寓深夜食堂
Heartist Apartment Night



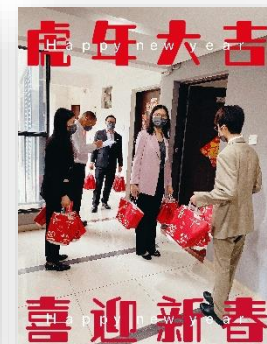
心艺家公寓之夜
Heartist Apartment's Night



中医问诊
Chinese Medicine



王者荣耀比赛
King of Glory Game



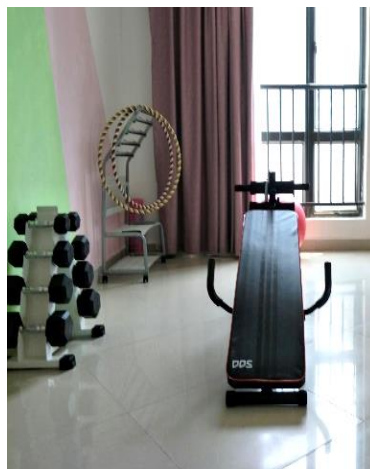
新年礼包派送
New Year Gift

住宿及餐饮

Heartist Apartment & Talent Restaurant

心艺家公寓 Heartist Apartment

- 位置：深圳市南山区港城路前海湾花园
Location: Qianhai Bay, Nanshan District, Shenzhen
- 距离：距酒店**8km**，车程**15分钟**
8 km away from Raffles Shenzhen, 15 mins by bus
- 公寓四人间（上下铺）享独立卫浴
Four – bed room Apartment (bunk bed) within En-suite
- 公寓设施：小区物业管理，空调，免费**WI-FI**等，拎包入住
Apartment equipment: Air-condition, Free Wi-Fi etc, Bag Check



员工活动室 & 洗衣房
Talent Activity Room
& Laundry Room



宿舍小区环境&房间
Environment & Room

住宿及餐饮

Heartist Apartment & Talent Restaurant

“莱”7号餐厅

Talent Restaurant

- ❖ 免费提供一日三餐 4 meals per day
- ❖ 舒适的就餐环境 comfortable environment



开放岗位 **Position**



人才文化部公众号



实习咨询快捷通道

扫码添加微信

餐饮部 **Food & Beverage**

星空坊全日制餐厅服务员

In Room Dining Server

云璟中餐厅服务员

Yun Jing Server

莱佛士瑞廊服务员

RUI Lounge Server

莱佛士西点服务员

Raffles Patisserie Server

长廊酒吧服务员

Long Bar Server

此间日本餐厅服务员

Kokoni Server

前厅部 **Front Office**

行李员 Bell Boy

前台接待 Reception Agent

客房服务员 Room Attendant

水疗及健身中心 **Spa & Fitness Center**

水疗接待 Spa Receptionist

实习时长要求：六个月

Internship: 6 months

实习津贴：2600元/月

Allowance: CNY2600

Your Career Path

*Efforts with persistence,
Everything will follow.*



实习福利 Benefit



- 月度全员绩效和激励奖金
- 月休八天
- 员工宿舍提供免费水电
- 入职交通费用报销
- 季度优秀实习生奖励
- 完善的商业保险保障
- 丰富多彩的员工活动&丰富的员工培训
- 酒店提供员工餐厅一日四餐免费用餐

Your Career Path

*Efforts with persistence,
Everything will follow.*





RAFFLES

SHENZHEN

深圳鹏瑞莱佛士酒店

我们是品质旅行者的灵魂栖所
为宾客提供触动心灵的奢华
We are an Oasis of Well-traveled
We deliver the Emotional Luxury

The story continues...