



MACAU UNIVERSITY OF  
SCIENCE AND TECHNOLOGY  
澳門科技大學

FACULTY OF HOSPITALITY AND  
TOURISM MANAGEMENT  
酒店與旅遊管理學院

**Dr. Chen-Kuo Pai (白鎮國博士)**  
*Associate Professor*

<u>Areas of Research Expertise</u>	<u>Areas of Teaching Expertise</u>
<ul style="list-style-type: none"><li>● Information Technology Applications in Hospitality and Tourism</li></ul>	<ul style="list-style-type: none"><li>● Tourism Information Systems Management (MITM)</li><li>● Smart Management &amp; Technology Innovation (MHM)</li><li>● Hotel Information System (BHM)</li><li>● Advanced Smart Tourism Technology (BITM)</li></ul>

***Academic Qualifications***

2004 - 2009	Ph.D. in Business Administration, <i>Florida International University</i> , U.S.A. (MIS concentration)
1996 - 1998	Master in Computer Science, <i>Texas A&amp;M University at Commerce</i> , U.S.A.
1994 - 1996	Bachelor in General Business, <i>University of Central Oklahoma</i> , U.S.A.

***Teaching /Working Experiences***

2022/07 - Present	<b>Associate Professor</b> , Faculty of Hospitality and Tourism Management, <i>Macau University of Science and Technology</i> .
2011/10 - 2022/06	<b>Assistant Professor</b> , Faculty of Hospitality and Tourism Management, <i>Macau University of Science and Technology</i> .
2010/08 - 2011/09	<b>Assistant Professor</b> , Department of Hospitality Marketing, <i>Asia-Pacific Institute of Creativity College</i> , Taiwan.
2009/08 - 2010/07	<b>Assistant Professor</b> , Department of Management Information Systems, <i>Asia-Pacific Institute of Creativity College</i> , Taiwan.
2000/08 - 2004/07	<b>Lecturer</b> , Department of Management Information Systems, <i>Asia-Pacific Institute of Creativity College</i> , Taiwan.
1998/08 - 2000/07	<b>Programmer</b> , <i>Electronic Data Systems (EDS Taiwan)</i> , Taipei, Taiwan.

***Representative Publications***

***Journal Articles:***

1. **Pai, C. K.**, Chen, H.\*, & Wang, Y. (2024). The moderating effect of safety image on Guests' perceived risk and revisit intentions in luxury hotels. *International Journal of Tourism Research*, 26(1), e2614. <https://doi.org/10.1002/jtr.2614>
2. Chen, H., Zhao, J., Lu, L., **Pai, C. K.\*** (2023). A comparative study between the US and China to explore users' intention to continue using mobile payments based on valence theory. *Current Psychology* (2023). <https://doi.org/10.1007/s12144-023-05499-9>

3. **Pai, C. K.**, Chen, H., Lee, T. J., Hyun, S. S., Liu, Y., & Zheng, Y. (2023). The impacts of under-tourism and place attachment on residents' life satisfaction. *Journal of Vacation Marketing*. <https://doi.org/10.1177/13567667231164807>
4. **Pai, C. K.**, Dai, A., Yang, C. Y., & Ge, Y. (2022). Exploring factors affecting customer trust in social distancing technology and impact on hotel booking intentions, *Cogent Social Sciences*, 8:1, DOI: 10.1080/23311886.2022.2110200.
5. **Pai, C. K.**, Wu, Z. T., Lee, J., & Kang, S. (2022). Service Quality of Social Media-Based Self-Service Technology in the Food Service Context. *Sustainability*, 2022, 14, 13483.
6. **Pai, C. K.**, Lee, T., & Kang, S. (2021). Examining the Role of Service Quality, Perceived Values, and Trust in Macau Food Festival. *International Journal of Environmental Research and Public Health*, 2021, 18, 9214.
7. **Pai, C. K.**, Kang, S., Liu, Y., & Zheng, Y. (2021). An Examination of Revisit Intention Based on Perceived Smart Tourism Technology Experience. *Sustainability*, 2021, 13, 1007.
8. **Pai, C. K.**, Liu, Y., Kang, S., & Dai, A. (2020). The Role of Perceived Smart Tourism Technology Experience for Tourist Satisfaction, Happiness and Revisit Intention. *Sustainability*, 2020, 12, 6592.
9. Cheng, T. P. & **Pai, C. K.** (2020). A Trip Planning Service Acceptance Model for Young Mainland Chinese Tourists. *Journal of Hospitality and Tourism Technology*, Volume 11, Number 2, 2020, pp. 327-342(16).
10. Kang, S., **Pai, C. K.**, & Kim, D. (2019). The Role of Chronological Age, Health, and Basic Psychological Needs for Older Adults' Travel Intention. *Sustainability*, 11(23), 1-13.
11. **Pai, C. K.**, Wang, T. W., Chen, S. H., & Cai, K. Y. (2018). Empirical Study on Chinese Tourists' Perceived Trust and Intention to Use Biometric Technology. *Asia Pacific Journal of Tourism Research*, 23(9), 880-895.
12. **Pai, C. K.**, Wang, Z. Y., & Chen, S. H. (2017). Measuring the Effect of Ubiquitous Internet Success on Travelers' Perceived Value and Overall Tourism Destination Satisfaction. *International Journal of Tourism Sciences*, 17(4), 298-315.
13. **Pai, C. K.**, Chen, S. H., & Hinds, D. (2016). Measuring Service Quality in Macau Luxury Hotels Using the QFD Method: A Case Study. *International Journal of Services Technology and Management*, 22(1/2), 106-119.
14. **Pai, C. K.**, Xia, M. L., & Wang, T. W. (2014). A Comparison of the Official Tourism Website of Five East Tourism Destinations. *Information Technology & Tourism*, 14(2), 97-117.
15. **Pai, C. K.**, Chen, S. H., & Wang, T. W. (2014). An Empirical Study for Measuring Information Technology Department Service Quality from Hospitality's Employees in Macau. *Information Technology Journal*, 13(2), 302-309.
16. Chen, S. H. & **Pai, C. K.** (2014). Using the QFD Technical to Improve Service Quality in Vegetarian Foods Industry. *International Journal of Academic Research in Business and Social Sciences*, 4(2), 162-168.
17. **Pai, C. K.**, Lee, M. R., Seaton, B., Hinds, D., & Xia, W. (2013). Assessing Deontic Trade-offs: A Conjoint Analysis Approach. *Journal of Computers*, 8(7), 1771-1776.
18. Chen, S. H., Wu, I. P., & **Pai, C. K.** (2011). The Effects of Total Quality Management for Marketing Management and Customer Satisfaction on PA-LV Model. *Yu Da Academic Journal*, 28, 99-128.

19. Chen, S. H., **Pai, C. K.**, & Chen, F. Y. (2010). The Establishment of Appropriate Service Strategy for Banking Industry Customers with Different Value. *International Journal of Services Technology and Management*, 16(1), 91-106.

### **Conference Proceedings:**

1. Chen, H, Zhao, J., **Pai, C. K.**, & Chen, T. (2024). Are Tourism Employees Willing to Collaborate with ChatGPT? An Empirical Study Based on the Expanding Information Systems Success Model. *The 29th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism*. 4-6 January 2024, Miami, Florida.
2. Zhao, J, Chen, T., **Pai, C. K.**, & Chen, H. (2024). Perceived Benefits, Risks and Continuous Intention of Using Mobile Payment among Chinese Tourists. *The 29th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism*. 4-6 January 2024, Miami, Florida.
3. Zhang, J., Dai, A., & **Pai, C. K.** (2023). Exploring Tourists' Perceived Restorative and Tourist Inspiration in Slow Tourism from the Perspective of Cognitive Appraisal Theory. *The 3rd Global Congress of Special Interest Tourism & Hospitality (The 3<sup>rd</sup> GLOSITH)*, 10-12 November 2023, Macau University of Science and Technology, Macau, China.
4. Guo, C., Chen, H., & **Pai, C. K.** (2023). The Influence of Solo Traveler's Satisfaction on Subjective Well-being: based on the PERMA Framework. *The 3rd Global Congress of Special Interest Tourism & Hospitality (The 3<sup>rd</sup> GLOSITH)*, 10-12 November 2023, Macau University of Science and Technology, Macau, China.
5. Longa, Z., Chen, T., & **Pai, C. K.** (2023). What We Are Scrupling? Understanding Service Provider and Customer Perspective on Service Robot in Upscale Hotel. *The 3rd Global Congress of Special Interest Tourism & Hospitality (The 3<sup>rd</sup> GLOSITH)*, 10-12 November 2023, Macau University of Science and Technology, Macau, China.
6. Zhang, J., Chen, H., Chen, K. T., & **Pai, C. K.** (2023). Research on the Influence of Content Characteristics of TikTok Food Short Videos on the Destination Choice of Tourists. *The 3rd International Congress on Health-Oriented Tourism & Hospitality (3rd ICoHOTH Conference)*, 8-10 September 2023, Thammasat University, Bangkok, Thailand.
7. Guo, C., Chen, K. T., Chen, H., & **Pai, C. K.** (2023). The Impact of Food Values Featured in a Video Film on a Destination's Perceived Food Image and Food Tourism Intention: The Mediating Role of Sense of Envy and Food Mental Involvement. *The 3rd International Congress on Health-Oriented Tourism & Hospitality (3rd ICoHOTH Conference)*, 8-10 September 2023, Thammasat University, Bangkok, Thailand. **[\*\*Best Paper Award\*\*]**
8. Tu, C., Dai, A., Chen, T., & **Pai, C. K.** (2023). Exploring the Mechanisms of Older Tourists' Experiential Value on Place Attachment in Rural Summer Tourism: Mediated by Self-Perceived Health. *The 3rd International Congress on Health-Oriented Tourism & Hospitality (3rd ICoHOTH Conference)*, 8-10 September 2023, Thammasat University, Bangkok, Thailand.
9. Ye, Z., Dai, A., Chen, T., & **Pai, C. K.** (2023). Exploring the Influence Mechanism of Zen Meditation Tourism Engagement Experience on Self-Growth and Re-attend Intention: Taking the Meaning in Life as the Intermediary. *The 3rd International Congress on Health-Oriented Tourism & Hospitality (3rd ICoHOTH Conference)*, 8-10 September 2023, Thammasat University, Bangkok, Thailand.

10. Dai, A., **Pai, C. K.**, Kang, S., & Li, T. (2023). Exploring the Impact of Smart Hotel Attribute Perception on Tourists' Experience, Behavior and Attitude. *Asia Pacific Tourism Association (APTA) 2023 Annual Conference*, 5-7 July 2023, Chiang Mai, Thailand.
11. Li, T., **Pai, C. K.**, Kang, S., & Dai, A. (2023). Assessing the Smart Tourism Technology Quality: Development and Validation of Measure Scale. *Asia Pacific Tourism Association (APTA) 2023 Annual Conference*, 5-7 July 2023, Chiang Mai, Thailand.
12. **Pai, C. K.**, Chen, H., Chen, K. T., & Kang, S. (2023). The Effect of Sport Events Visitors' Experiential Value on the Flow, Attachment, and Behavior Intention. *Asia Pacific Tourism Association (APTA) 2023 Annual Conference*, 5-7 July 2023, Chiang Mai, Thailand.
13. Chen, H., **Pai, C. K.**, Lee, T. J., & Chen, T. (2023). Exploring the Factors of Travelers' Outbound Travel Intentions in the Post Covid-19 Pandemic Era. *Asia Pacific Tourism Association (APTA) 2023 Annual Conference*, 5-7 July 2023, Chiang Mai, Thailand.
14. Chen, T., **Pai, C. K.**, Lee, T. J., & Chen, H. (2023). Exploring Factors Affecting Travel Intentions in the Post-COVID-19. *Asia Pacific Tourism Association (APTA) 2023 Annual Conference*, 5-7 July 2023, Chiang Mai, Thailand.
15. Zeng, H., Lee, J., **Pai, C. K.**, & Kang, S. (2023). A Double--Edged Sword of Tourist-Service Provider Interaction: A Key to the Co-Creation in Tourism Experience. *Asia Pacific Tourism Association (APTA) 2023 Annual Conference*, 5-7 July 2023, Chiang Mai, Thailand.
16. Chen, H., **Pai, C. K.**, Kang, S., & Lee, J. (2022). Exploring the Impact of Anticipated Customer Experience Quality (CEXQ) on the Intention to Visit Smart Hotel Based on the Attributes of Smart Hotel: The Moderating Effect of Situational Factors. *The 92<sup>nd</sup> TOSOK Busan International Tourism Conference (TOSOK 2022)*, 13-15 July 2022, BEXCO Convention Hall 1F-3F, Busan, Republic of Korea.
17. Dai, A., **Pai, C. K.**, Kang, S., & Ge, Y. (2022). Explore the Factors that Affect Customers' Trust in Social Distancing Technology and Hotel Booking Intentions. *The 91<sup>th</sup> TOSOK International Tourism Conference (TOSOK 2022)*, 15-16 February 2022, Alpensia Covention Center, Phyeongchang, Gangwon-do, Republic of Korea.
18. Lee, T., **Pai, C. K.**, Chen, H., & Kang, S. (2022). An Examination of Festival Quality on Festival Experience and Destination Recommendation. *The 91<sup>th</sup> TOSOK International Tourism Conference (TOSOK 2022)*, 15-16 February 2022, Alpensia Convention Center, Phyeongchang, Gangwon-do, Republic of Korea.
19. Liu, Y., **Pai, C. K.**, Kang, S., & Lee, J. (2022). Inhibitors and Triggers for Food Photo Sharing Behavior on Social Media. *The 91<sup>th</sup> TOSOK International Tourism Conference (TOSOK 2022)*, 15-16 February 2022, Alpensia Convention Center, Phyeongchang, Gangwon-do, Republic of Korea.
20. Lee, T., **Pai, C. K.**, Kang, S., Shon, S., & Lee, K. (2021). The Effects of Service Quality, Perceived Value and Trust on Event Satisfaction and Revisit Intention. *The 90<sup>th</sup> TOSOK Seoul International Tourism Conference (TOSOK 2021)*, 7-9 July 2021, LOTTE Hotel, Seoul, Republic of Korea.
21. Liu, Y., **Pai, C. K.**, Kang, S., & Kim, C. (2021). An Examination of Smart Tourism Technologies on the Destination Image, Satisfaction, and Revisit Intention. *The 90<sup>th</sup> TOSOK Seoul International Tourism Conference (TOSOK 2021)*, 7-9 July 2021, LOTTE Hotel, Seoul, Republic of Korea.

22. **Pai, C. K.**, Kang, S., & Wang, T. W. (2019). Exploring Customers' Intention to Continue Using Self-service Technology Based on the Theory of Innovation Adoption -- A Case of WeChat's Restaurant Ordering System in Catering Industry. *The 5th World Research Summit for Hospitality and Tourism*, 13 – 16 December 2019, Orlando, United States.
23. Kang, S. & **Pai, C. K.** (2019). Examining Travel Information Acquisition and Travel Preferences by Different Age Groups in Aging Population. *The 5th World Research Summit for Hospitality and Tourism*, 13 – 16 December 2019, Orlando, United States.
24. **Pai, C. K.**, Kang, S. & Wang, T. W. (2019). An Assessment of the Effect of Self-service Technology Service Quality on Customers' Reuse Intention -- A Case of Restaurant Meal Ordering System. *The 2019 JHTM Research Symposium*. 9th August 2019, University of South Australia, Adelaide, Australia.
25. **Pai, C. K.**, Wang, T. W., & Kang, S. (2019). Exploring Tourists' Intentions of Using Self Service Technology Based on Valence Theory -- A Case of Airport Self-check-in System. *Asia Pacific Tourism Association (APTA) 2019 Annual Conference*, 1-4 July 2019, Da Nang, Vietnam.
26. Kang, S., Cole, S., & **Pai, C. K.** (2019). Examining the Role of Travel Future Time Perspective, Health Condition, Chronological Age, Basis Psychological Needs on Older Adults' Travel. *Asia Pacific Tourism Association (APTA) 2019 Annual Conference*, 1-4 July 2019, Da Nang, Vietnam.
27. Wang, Z. Y., **Pai, C. K.**, & Wang, T. W. (2019). Adoption of Self-Service Technology in the Hospitality Industry: Technology Readiness, Innovation Adoption, and Affordance. *The Second Global Congress of Special Interest Tourism & Hospitality*, 20-22 April, 2019, Taipei, Taiwan.
28. **Pai, C. K.**, Wang, T. W., & Cheng, T. P. (2017). Cross-cultural Comparisons of Consumers' Trust of Crowd-Sourcing Based Hotel Rating Systems between Chinese and Indian. *The 82nd TOSOK Ulsan International Tourism Conference (TOSOK 2017)*, 5-7 July 2017, Hyundai Hotel, Ulsan, Republic of Korea.
29. Cheng, T. P. & **Pai, C. K.** (2017). An Investigation of the Differences in the Content of Online Hotel Reviews on Different Platforms. *The 82nd TOSOK Ulsan International Tourism Conference (TOSOK 2017)*, 5-7 July 2017, Hyundai Hotel, Ulsan, Republic of Korea.
30. Wang, Z. Y. & **Pai, C. K.** (2017). An Empirical Study Measuring the Effect of Ubiquitous Internet Success on the Travelers' Perceived Value and the Overall Tourism Destination Satisfaction. *The 1<sup>st</sup> Global Congress of Special Interest Tourism & Hospitality Conference (GLOSITH 2017)*, 24-26 June 2017, Beppu, Japan.
31. **Pai, C. K.**, Wang, T. W., & Cheng, T. P. (2016). Assessing Consumers' Trust of Crowd-Sourcing Based Hotel Rating Systems. *The 80th TOSOK International Tourism Conference (TOSOK 2016)*, 13-15 July 2016, Alpensia Resort, Pyeongchang, Republic of Korea.
32. Cheng, T. P. & **Pai, C. K.** (2016). Investigation of the Critical Factors Affecting the Acceptance of Internet-based Trip Planning Services. *The 80th TOSOK International Tourism Conference (TOSOK 2016)*, 13-15 July 2016, Alpensia Resort, Pyeongchang, Republic of Korea.

33. **Pai, C. K.**, Wang, T. W., & Pan, H. Y. (2015). Using Data Envelopment Analysis Method to Establish Performance Profiles for Gaming Operators in Macau. *The 78th TOSOK International Tourism Conference (TOSOK 2015)*, 1-3 July 2015, The-K Hotel Seoul, Republic of Korea.
34. **Pai, C. K.**, Wang, T. W., & Cheng, T. P. (2014). Explore the Influenced Factors for Downloading a Travel Mobile Application. *The 2014 Tourism Sciences Society of Korea International Tourism Conference (TOSOK 2014)*, 2-4 July 2014, Lakai Sandpine Resort, Gangwon-do, Republic of Korea.
35. Chen, S. H., Chang, C. H., & **Pai, C. K.** (2014). Measuring Service Quality in Vegetarian Foods Industry Using the QFD Method: a Case Study. *2014 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2014)*, April 2-4, 2014, Nagoya, Japan.
36. **Pai, C. K.**, Chen, S. H., & Wang, T. W. (2014). Mainland Students Satisfaction and Quality of Service in Macau University of Science and Technology. *2014 International Conference on Service Innovation and Knowledge Value-added*, May 8-9, 2014, Taiwan.
37. **Pai, C. K.**, Chen, S. H., & Hinds, D. (2013). Measuring Service Quality in Macau Luxury Hotels Using the QFD Method: A Case Study. *The 2013 Tourism Sciences Society of Korea International Tourism Conference (TOSOK 2013)*, 3-5 July 2013, Sejong University, Seoul, Republic of Korea.
38. **Pai, C. K.**, Chen, S. H., & Wang, T. W. (2013). Measuring Information Technology Department Service Quality from Casino's Employees in Macau. *The 3rd International Conference on E-Business Technology and Strategy (iCETS 2013)*, 27-29 June 2013, Macau.
39. Hitchcock, M., Cheng, T. P., & **Pai, C. K.** (2013). Taking the Museum on to the Street: Digital interpretation in Macau, Brave New Worlds - Transforming Museum Ethnography through Technology. *2013 Conference: Brave New Worlds - Transforming Museum Ethnography through Technology*, 15-16 April 2013, Brighton, UK.
40. **Pai, C. K.**, Lee, M. R., Seaton, B., Hinds, D., & Xia, W. (2012). Assessing Deontic Trade-offs: A Conjoint Analysis Approach. *2012 4th International Conference on Information Management and Engineering (ICIME 2012)*, December 15-16, 2012, Bali Island, Indonesia.
41. Chen, S. H., **Pai, C. K.**, & Chen, F. Y. (2012). The Study of Relationships between Service Quality and Loyalty of School for University Freshman. *The 2012 Conference in Marketing and Logistics Management*, May 2012, Taiwan.
42. **Pai, C. K.**, Lee, M. R., Hinds, D., & Wang, T. W. (2012). Digital Rights Management for eLearning Resources in Multi Culture Echelon Value Chains. *2012 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2012)*, 2012, Hong Kong.
43. **Pai, C. K.**, Lee, M. R., Hinds, D., Xia, W., & Seaton, B. (2011). How Do People Resolve Dilemmas? Eliciting Subjective Decision Factors. HICSS, pp.1-10, *2011 44th Hawaii International Conference on System Sciences*, 2011, Kauai, Hawaii U.S.A.
44. **Pai, C. K.**, Lee, M. R., Hinds, D., & Wang, T. W. (2011). Law Abiding Devices: How Should Robotic Vehicles Navigate in a Human World? *2011 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2011)*, 2011, Tokyo, Japan.

45. Chen, S. H., Xu, S. T., & **Pai, C. K.** (2011). Applying Service Quality Determining Critical Success Factors - An Empirical Study for 85°C Coffee Chain Stores. *2011 Conference in Marketing and Logistics Management*, Miao-li, Taiwan.
46. Lee, M. R., **Pai, C. K.**, & Franceschi, K. (2009). Simulated Experiential Cultural Learning in Virtual Worlds. Presented in *2009 CIBER Business Language Conference*, Kansas City, Missouri U.S.A.
47. Lee, M. R., **Pai, C. K.**, & Franceschi, K. (2008). Simulated Experiential Cultural Learning in Virtual Worlds. Presented in *2008 Adult and Community Educators (ACE) of Florida Conference*, Ft. Lauderdale, Florida U.S.A.
48. Lee, M. R., Franceschi, K., & **Pai, C. K.** (2007). Virtual World Technologies for e-Learning. Presented in *2007 FIU eLearning Conference*, Miami, Florida U.S.A.

### ***Research Projects***

1. 2016-2017, “Assessing Consumers' Trust of Traditional Hoteling Rating Systems and Crowd-Sourcing Based Rating Systems”, *MUST Faculty Research Grants*, Received Grant MOP\$30,000 (Principal Investigator).
2. 2013-2014, “Identify the Secret Formula for a Hit APP in the Tourism Industry”, *MUST Faculty Research Grants*, Received Grant MOP\$30,000 (Principal Investigator).
3. 2012-2013, “Customer Satisfaction and Service Quality in the Hospitality Industry”, *Macau Foundation Grants*, Received Grant MOP\$40,000 (Principal Investigator).
4. 2012-2013, “Measuring Information Technology Center Service Quality from Hotel’s Employees in Macau”, *MUST Faculty Research Grants*, Received Grant MOP\$30,000 (Principal Investigator).
5. 2012-2013, “Telling the Macau Story: Developing a Total Travel Experience Model Application”, *Macau Foundation Grants*, Received Grant MOP\$100,000 (Principal Investigator of Sub Project with Michael Hitchcock & Ting-Pong Cheng).

### ***Membership of Academic Associations and Community Service***

1. **Editorial Board Member** of *Smart Tourism* (Since March 2022).
2. **Editorial Board Member** of *Journal of Smart Tourism* (Since October 2021).
3. **Editorial Board Member** of *International Journal of Tourism Sciences* (Since March 2021).
4. **Paper Review Committee**, *Asia Pacific Tourism Association (APTA) 2023 Annual Conference* to be held at 5-7 July 2023, Chiang Mai, Thailand.
5. **Paper Review Committee**, *the 27th APTA (Asia Pacific Tourism Association) Annual Conference: Online Conference*, June 30- July 2, 2021.
6. **Ad Hoc Journal Reviewer**: *Asia Pacific Journal of Tourism Research* (10 times); *International Journal of Contemporary Hospitality Management* (8 times); *Journal of Hospitality and Tourism Insights* (9 times).
7. **Conference Technical Committee**, *the 2021 12th International Conference on E-Education, E-Business, E-Management, and E-Learning (IC4E 2021)* will be held in Waseda University, Tokyo, Japan, January 10 to 13, 2021.
8. **Paper Review Committee**, *the 26th APTA (Asia Pacific Tourism Association) 2020*

*International Conference* to be held at Chiang Mai, Thailand (July 1-4, 2020).

9. **International Committee**, *the 2020 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2020)* to be held at Holiday Inn Sydney Airport, Sydney, Australia, April 1-3, 2020.
10. **Paper Review Committee**, *the 25th APTA (Asia Pacific Tourism Association) 2019 International Conference* to be held at Da Nang, Vietnam, July 1-4, 2019.
11. **International Committee**, *the 2019 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2019)* to be held at Fukuoka International Congress Center (FICC) in Fukuoka, Kyushu, Japan, on April 1-3, 2019.
12. **International Committee**, *the 2018 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology – Fall Session (e-CASE & e-Tech 2018 – Fall Session)* to be held at Kyoto, Japan, November 13-15, 2018.
13. **Paper Review Committee**, *the 24th APTA (Asia Pacific Tourism Association) 2018 International Conference* to be held at Boracay, Philippines, July 3-5, 2018.
14. **International Committee**, *the 2018 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2018)* to be held at International House Osaka, April 1-3, 2018.
15. **Technology Program Committee**, *the 2018 3<sup>rd</sup> International Seminar on Computer Technology, Mechanical and Electrical Engineering (ISCME 2018)* to be held at Shenzhen, China, August 17-19, 2018.
16. **Technology Program Committee**, *the 2017 2<sup>nd</sup> International Seminar on Computer Technology, Mechanical and Electrical Engineering (ISCME 2017)* to be held at Zhuhai, China, September 22-24, 2017.
17. **International Committee**, *the 2017 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology – Fall Session (e-CASE & e-Tech 2017 – Fall Session)* to be held at Seoul, Korea, September 5-7, 2017.
18. **International Committee**, *the 2017 International Conference on Business, Internet, and Social Media (BISM 2017)* to be held at Tokyo, Japan, August 16-18, 2017.
19. **Paper Review Committee**, *the 23rd APTA (Asia Pacific Tourism Association) 2017 International Conference* to be held at Busan, Korea, June 18-21, 2017.
20. **International Committee**, *the 2017 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2017)* to be held at International Community House, Kyoto, Japan, April 4-6, 2017.
21. **International Committee**, *the 2016 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology – Fall Session (e-CASE & e-Tech 2016 – Fall Session)* to be held at Taipei, Taiwan, October 7-9, 2016.
22. **Technology Program Committee**, *the 2016 International Seminar on Computer Technology, Mechanical and Electrical Engineering (ISCME 2016)* to be held at Singapore, July 29-31, 2016.
23. **Paper Review Committee**, *the 22nd APTA 2016 International Conference* to be held at Beijing, China, June 1-4, 2016.



24. **International Committee**, *the 2016 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2016)* to be held at Chulalongkorn University, Bangkok, Thailand, April 6-8, 2016.
25. **International Committee**, *the 2016 Taiwan International Conference on Innovation and Management (ICIM 2016)* to be held at Taipei, Taiwan, January 13-15, 2016.
26. **International Committee**, *the 2015 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology – Fall Session (e-CASE & e-Tech 2015 – Fall Session)* to be held at Kyoto, Japan, September 08-10, 2015.
27. **International Committee**, *the 2015 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2015)* to be held in to be held at Kuala Lumpur, Malaysia, April 1-3, 2015.
28. **International Committee**, *the 2014 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology – Fall Session (e-CASE & e-Tech 2014 – Fall Session)* to be held at Meiji University, Tokyo, Japan, November 12-14, 2014.
29. **Committee Member**, *the 2014 International Conference on Experiential Learning in Hospitality and Tourism (ELHT 2014)* to be held at Macau, 22-23 May, 2014.
30. **International Committee**, *the 2014 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2014)* to be held at Nagoya, Japan, April 2-4, 2014.
31. **Committee Member**, *the 3rd International Conference on E-Business Technology and Strategy (iCETS 2013)* to be held at Macau, 27-29 June, 2013.
32. **International Committee**, *the 2013 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2014)* to be held at Kitakyushu, Japan, April 3-5, 2013.