

Faculty of
Hospitality and Tourism Management
酒店與旅遊管理學院

## Teng Shu Peng, Clark Instructor

Areas of Research Expertise	Areas of Teaching Expertise
Hotel Investment	<ul><li>Hotel Management</li><li>MICE Management</li></ul>
• Financial Report Analysis	Rooms Management
Hotel Rooms Management	<ul><li>Housekeeping Management and Practice</li><li>Food and Beverage Cost Analysis</li></ul>

## **Qualifications**

[Academic Qualifications]

2014 Master of Business Administration in Hospitality with Finance /
Les Roches International School of Hotel Management / Switzerland

2006 Bachelor of Business Administration/ Yuan-Ze University / Taiwan

[Professional Qualifications]

Application Engineer of Property Management System in Front Office Module for Athena ERP system –

Chinese Enterprise Resource Planning Society – Taiwan

Academic Teaching Rank Accreditation Certificate Lecturer – Ministry of Education – Taiwan

Certified Service Quality Professional – Chinese Society for Quality – Taiwan

Certified Internal Auditor of ISO14001 and OHS18001 – British Standards Institution – Hong Kong

Certification in MICE Professional – Bureau of Foreign Trade, MOEA – Taiwan

Certificate of Business Planning Proficiency – Taiwan Business Strategy Association – Taiwan