



Jose Weng-Chou Wong, Ph.D.
Assistant Dean and Associate Professor

<u>Areas of Research Expertise</u>	<u>Areas of Teaching Expertise</u>
<ul style="list-style-type: none"> ● Memorable Tourism Experiences ● Crisis management ● Value co-creation ● Hospitality management ● Tourism Marketing 	<ul style="list-style-type: none"> ● Research Method in Tourism ● Hotel and Resort Management ● Banquet Planning and Management ● Theories and Practice of MICE

Qualifications

[Academic Qualifications]

- Ph.D / Management in Hotel Industry / **University of Macau**
- Master / Business Administration / **University of Macau**
- Bachelor / Computer Science and Technology / **Shanghai JiaoTong University**
- Certificate in Professionals training summer study program / **University of Cambridge**
- Certificate in exchange program / International business / **University of British Columbia**

[Professional Qualifications]

- The Exhibition Management Degree (Excellent Grading) / The Global Association of the Exhibition Industry (**UFI-EMD**)
- Certificate in the **MUST** EDC training program “Effective Ph.D./ Doctorate Supervision”
- Certificate in the **MUST** EDC training program “Teaching and Learning in Higher Education”
- Certificate in the Research Method workshop “PLS-SEM by using SmartPLS 3” / Hamburg University of Technology-Macau University of Science and Technology (**TUHH-MUST**)

[Award]

- **The second and third prize winners (2022)**, The 6th Outstanding Achievement Awards for Macao Research in Humanities and Social Sciences, by Macao Foundation and Social Sciences in China Press.
- **LIB Academic Research Award (2020)**, by Macau University of Science and Technology and Luso International Banking.
- **LIB Academic Research Award (2023)**, by Macau University of Science and Technology and Luso International Banking.

[Related Working Experiences]

2023 – Present	Assistant Dean & Associate Professor/ Faculty of Hospitality and Tourism / Macau University of Science and Technology
2020 – 2023	Associate Professor & Program Director/ Faculty of Hospitality and Tourism / Macau University of Science and Technology
2015 – 2020	Assistant Professor & Program Director/ Faculty of Hospitality and Tourism / Macau University of Science and Technology
2012 – 2015	Lecturer/ Faculty of Hospitality and Tourism / Macau University of Science and Technology

Publications

[Journal Articles]

1. Zhou, X., **Wong, J. W.C.***, Xie, D., Liang, R. & Huang, L. (2023). What does the audience really care about? The power of information quality in travel vlogs on travel intention. *Total Quality Management & Business Excellence*, DOI: <https://doi.org/10.1080/14783363.2023.2246908>. [SSCI]
2. Cao, J., Liu, J., & **Wong, J. W. C.*** (2023). JD-R model on job insecurity and the moderating effect of COVID-19 perceived susceptibility. *Current Psychology*, 1-15. <https://doi.org/10.1007/s12144-023-04646-6> [SSCI]
3. Ng, K. S. P., Zhang, J., **Wong, J.W.C.***, Luo, K.K. (2023). Internal factors, external factors and behavioral intention toward food delivery apps (FDAs). *British Food Journal*, DOI: 10.1108/BFJ-07-2022-0586. [SCI-E]
4. **Wong, J. W. C.**, Pan, S.Y. (2023). Different emotional and behavioral reactions to customer mistreatment among hotel employees: A multilevel moderated mediation model. *Journal of Hospitality and Tourism Management*, 54(March), 221-230. [SSCI, Q1]
5. Lai, I. K. W. & **Wong, J. W. C.*** (2023). Comparing the Effects of Tourists' Perceptions of Residents' Emotional Solidarity and Tourists' Emotional Solidarity on Trip Satisfaction and Word-of-Mouth Intentions. *Journal of Travel Research*, 10.1177/00472875221143504. [SSCI, Q1]
6. Lai, I. K. W., **Wong, J. W. C.***, and Hitchcock, M. (2022) A study of how LGBTQ tourists' perceptions of residents' feelings about them affect their revisit intentions: an emotional solidarity perspective. *Journal of Sustainable Tourism*, DOI: 10.1080/09669582.2022.2130339 [SSCI, Q1]
7. **Wong, J. W. C.**, Lai, I. K. W. (2022) The mechanism influencing the residents' support of the government policy for accelerating tourism recovery under COVID-19. *Journal of Hospitality and Tourism Management*, 52(Sept.), 219-227. [SSCI, Q1]
8. Zhou X, **Wong, J.W.C.*** and Wang, S (2022) Memorable Tourism Experiences in Red Tourism: The Case of Jiangxi, China. *Frontiers in Psychology* 13:899144. doi:10.3389/fpsyg.2022.899144 [SSCI, Q1]
9. Wang, S., Lai, I.K-W, **Wong, J.W.C.*** (2022). An Exploratory Study of Pandemic-Restricted Travel—A New Form of Travel Pattern on the during- and Post- COVID-19 Era. *International Journal of Environmental Research and Public Health*, 19(7):4149. <https://doi.org/10.3390/ijerph19074149> [SSCI]
10. Ng, K. S. P., **Wong, J. W. C.** & Xie, D. M. (2022). Form the attributes of smart tourism technologies to loyalty and WOM via user satisfaction: the moderating role of switching costs. *Kybernetes*. <https://doi.org/10.1108/K-09-2021-0840> [SCI-E]
11. Yang, C. Y., Xie, D., & **Wong, J. W. C.** (2021). CHALLENGES AND BENEFITS OF EXPERIENTIAL LEARNING: THE CASE OF OVERSEAS EXCHANGE PROGRAMS. *Advanced Education*, 8 (19), 79-88. [ESCI]
12. **Wong, J. W. C.**, Lai, I. K. W. (2021) Gaming and non-gaming memorable tourism experiences: How do they influence young and mature tourists' behavioural intentions? *Journal of Destination Marketing and Management*, 21(Sept), 100642. [SSCI, Q1]
13. **Wong, J. W. C.**, Lai, I. K. W. (2021) Effect of government enforcement actions on resident support for tourism recovery during the COVID-19 crisis in Macao, China. *Asia Pacific Journal of Tourism Research*, 26(9), 973-987. [SSCI]
14. Lai, I. K. W., & **Wong, J. W. C.*** (2021) From exhibitor engagement readiness to perceived exhibition performance via relationship quality. *Journal of Hospitality and Tourism Management*, 46(March), 144-152. [SSCI, Q1]
15. Wang, S , Li, Y , **Wong, J. W. C.** (2021). Exploring Experiential Quality in Sport Tourism Events: The Case of Macau Grand Prix. *Advances in Hospitality and Tourism Research*, 9(1), 78-105. [ESCI]
16. Lai, I.K.W. & **Wong, J. W. C.*** (2020). Comparing crisis management practices in the hotel industry between initial and pandemic stages of COVID-19. *International Journal of Contemporary Hospitality Management*, 32(10), 3135-3156. [SSCI, Q1]
17. **Wong, J. W. C.**, Lai, I.K.W., & Tao, Z. (2020), Sharing memorable tourism experiences on mobile social media and how it influences further travel decisions. *Current Issues in Tourism*, 23(14), 1773-1787.

[SSCI, Q1]

18. Xie, Philip Feifan, Lee, Maria Younghee & **Wong, J. W. C.** (2020), Assessing community attitudes toward industrial heritage tourism development, *Journal of Tourism and Cultural Change*, 18(3), 237-251. [SSCI]
19. **Wong, J. W. C.**, Lai, I. K. W., & Tao, Z. (2019), Memorable ethnic minority tourism experiences in China: a case study of Guangxi Zhuang Zu. *Journal of Tourism and Cultural Change*, 17(4), 508-525 [SSCI]
20. **Wong, J. W. C.**, & Lai, I. K. W. (2019). The effects of value co-creation activities on the perceived performance of exhibitions: A service science perspective. *Journal of Hospitality and Tourism Management*, 39(June), 97-109. [SSCI]
21. **Wong, J. W. C.**, Lai, Ka Wai (Ivan) (2018). Evaluating Value Co-creation Activities in Exhibitions: An Impact-Asymmetry Analysis. *International Journal of Hospitality Management*, 72(June), 118-131 [SSCI, Q1]
22. **Wong, J. W. C.**, Kong, S.H. (2017). What does the "inner world" of Chinese managers tell us about their management values, thoughts and practices? An ethnographic study. *Asia Pacific Business Review*, 23 (5), 625-640. [SSCI]
23. **Wong, J. W. C.**, Wu, H.C. and Cheng, C.C. (2015). An Empirical Analysis of Synthesizing the Effects of Festival Quality, Emotion, Festival Image and Festival Satisfaction on Festival Loyalty: A Case Study of Macau Food Festival. *International Journal of Tourism Research*, 17(6), 521-536. [SSCI]
24. Wu, H.C., **Wong, J.** & Cheng C.C. (2014). An Empirical Study of Behavioral Intentions in the Food Festival: The Case of Macau. *Asia Pacific Journal of Tourism Research*, 19(11) 1278-1305. [SSCI]
25. **Wong, J.** & Kong, S.H. (2014). The Mainland Chinese Managerial Behaviors and Assumptions since the Economic Reform: The Literature Review and Research Proposition. *Open Journal of Business and Management*, 2(1) 24-32.
26. Mohi, Z., Wu, H.C. & **Wong, J.** (2013). A Study of Food Festival Loyalty. *Journal of Tourism, Hospitality & Culinary Arts*, 5(2), 30-43.

[Book Chapter]

1. Loi, K.I. & **Wong, J.W.C.** (2023), Technology trends and trip planning. In A.M. Morrison & D. Buhalis (Eds.), *Routledge Handbook of Trends and Issues in Global Tourism Supply and Demand* (pp 189-198). Taylor & Francis.
2. Wang, S. & **Wong, J.W.C.*** (2022), Hospitality and tourism under COVID-19: A bibliometric analysis. In X. Huang & F. Zhang (Eds.), *Economic and Business Management* (pp 126-129). CRC Press.

[Conference Proceedings]

1. Zhang, J. & **Wong, J.*** (2023), 'Effects of Girlfriend Getaway Tourism on Memorable Tourism Experience, Satisfaction and Well-Being', Asia Pacific Tourism Association Conference 2023 (Chiang Mai).
2. Han, X. & **Wong, J.*** (2023), 'The influences of Place Beverage Branding (PBB) on destination competitive advantages through PBB's attractiveness', Asia Pacific Tourism Association Conference 2023 (Chiang Mai).
3. Xu, B., **Wong, J.** & Rao, Y. (2023), 'Exploring tourists' hedonistic perceptions and revisit intentions from minority ethnic cultural activities: the case of Lugu Lake', The First Guangdong-Hong Kong-Macao Greater Bay Area Tourism Postgraduate Annual Academic Conference (Guangzhou).
4. Xie, D. & **Wong, J.*** (2022), 'Tourist storytelling behavior and revisit intention as explained through flow experience and patriotism of red tourism', The 11st International Conference on Tourism and Hospitality between China and Spain (Macao S.A.R.).
5. Xu, R. & **Wong, J.*** (2022), 'Exploring the impacts of tourists with disabilities (TWDs) constraints on their behavioral intentions: the case of Guangdong-Hong Kong-Macao Greater Bay Area', The 11st International Conference on Tourism and Hospitality between China and Spain (Macao S.A.R.).
6. **Wong, J.** (2021), 'The development and trend of Integrated Resort in Macau', presented in the 1st Joint Conference on Integrated Resort Research with MUST and Toyo University (Tokyo).

7. Zhang, J. & **Wong, J.** (2019), 'The role of corporate social responsibility in resident's support in gaming industry', BAMI 2019 Business Administration and Marketing Innovation Conference Proceedings (Kaohsiung).
8. Bai, X. & **Wong, J.** (2019), 'Exploring the factors influencing tourists' preference to healthy restaurants: the case of Shanghai, China', BAMI 2019 Business Administration and Marketing Innovation Conference (Kaohsiung)
9. **Wong, J.** & Hitchcock, Michael (2019), 'Tourist's experience in emotional solidarity with residents in Macau', GLOSITH 2019 Conference Proceedings (Taipei)
10. **Wong, J.** & Ma, Ruona (2016), 'The Role of Transactional Satisfactions and Overall Travel Satisfaction on Tourist's Revisit Intention', APTA 2016 Conference Proceedings (Beijing).
11. **Wong, J.**(2013), 'An examination of the managerial assumptions and behaviors in Chinese private-owned firms', The 4th Asia-Pacific Business Research Conference Proceedings (Singapore)
12. **Wong, J.** & Wu, Hung-Che Jonathan (2013), 'Visitor Behavioral Intentions in Relation to Service Quality and Visitor Satisfaction in the Food Festival', The 3rd International Conference on Applied Social Science Proceedings (Taiwan)
13. **Wong, J.**(2013), 'Discussion of Effective Management in Macau's Hospitality Industry', The 4th International Conference on Engineering and Business Management Proceedings (Wuhan, China).
14. **Wong, J.**(2011), 'The influence of the economic reform on Mainland Chinese managerial style', Shanghai International Conference on Social Science 2011 Proceedings.(Shanghai, China)
15. **Wong, J.** and Liao Xueyan (2012), 'Looking ahead: building HRM strategies in Macau', Public Administration in 21st Century: Opportunities and Challenges International Conference Proceedings. (Macao, China)

Editorial and Academic Service

- 2022 – Present Editorial Board Member-- Journal of Hospitality and Tourism Research (SSCI Indexed)
- 2022 – Present Editorial Board Member-- Journal of Vacation Marketing (SSCI Indexed)
- 2023 – Present Editorial Board Member / Associate Editor—Humanities & Social Sciences Communications (SSCI Indexed)
- 2021 – Present Associate Editor—Cogent Social Sciences-Leisure and Tourism section (ESCI Indexed)
- 2021 – Present Editorial Advisory Board Member-- Journal of Hospitality and Tourism Insights (ESCI Indexed)
- 2021 – Present Article Editor—Sage Open (SSCI Indexed)
- Aug 2023 Session speaker in the “Building and Sustaining the Momentum of Cross-border E-Commerce for the Greater Bay Area”, organized by Hong Kong Polytechnic University.
- Dec 2022 Keynote speaker in the “Rural Revitalization of the Greater Bay Area and the Integration of Urban-rural Culture and Tourism” Seminar, organized by Sun Yat-sen University.
- April 2022 Keynote speaker in the “GBA Graduate Student Research Conference in Hospitality and Tourism”, organized by City University of Macau.
- October 2021 Keynote speaker in the “The Sixth International Conference on Economic and Business Management”

Ad hoc Reviewer

- 2020 – Present Tourism Management (SSCI Indexed, Q1)
- 2021 – Present Annals of Tourism Research (SSCI Indexed, Q1)
- 2023 – Present Journal of Sustainable Tourism (SSCI Indexed, Q1)
- 2016 – Present Current Issues in Tourism (SSCI Indexed, Q1)
- 2020 – Present International Journal of Hospitality Management (SSCI Indexed, Q1)
- 2016 – Present International Journal of Contemporary Hospitality Management (SSCI Indexed, Q1)
- 2020 – Present Journal of Hospitality and Tourism Management (SSCI Indexed, Q1)
- 2023 – Present Journal of Destination Marketing and Management (SSCI Indexed, Q1)
- 2021 – Present Tourism Review (SSCI Indexed, Q1)
- 2022 – Present Tourism Management Perspectives (SSCI Indexed, Q1)
- 2021 – Present Journal of Retailing and Consumer Services (SSCI Indexed, Q1)
- 2022 – Present Electronic Commerce Research and Applications (SCI Indexed, Q1)
- 2022 – Present Frontiers in Psychology (SSCI Indexed, Q1)
- 2022 – Present Journal of Hospitality and Tourism Research (SSCI Indexed)
- 2018 – Present International Journal of Tourism Research (SSCI Indexed)
- 2021 – Present Journal of Vacation Marketing (SSCI Indexed)
- 2023 – Present Journal of Hospitality and Tourism Technology (SSCI Indexed)
- 2021 – Present Asia Pacific Journal of Tourism Research (SSCI Indexed)
- 2023 – Present International Journal of Human Resource Management (SSCI Indexed)
- 2023 – Present Cities (SSCI Indexed)
- 2021 – Present SAGE Open (SSCI Indexed)
- 2021 – Present Kybernetes (SCI Indexed)
- 2021 – Present Heliyon (SCI Indexed)

2023 – Present	Scientific Reports (SCI Indexed)
2023 – Present	PLOS One (SCI Indexed)
2021 – Present	Sustainability (SSCI Indexed)
2019 – Present	Journal of Hospitality and Tourism Insights (ESCI Indexed)
2021 – Present	Tourism and Hospitality Research (ESCI Indexed)
2021 – Present	International Journal of Tourism Cities (ESCI Indexed)
2020 – Present	International Journal of Culture, Tourism, and Hospitality Research (ESCI Indexed)
2022 – Present	European Journal of Management and Business Economics
2022 – Present	Journal of Wine Research (ESCI Indexed)
2021 – Present	Advances in Hospitality and Tourism Research (ESCI Indexed)
2019 – Present	Social Responsibility Journal (ESCI Indexed)
2021 – Present	Asian Journal of Business Research (ABDC Indexed)
2016 – 2023	APTA (ASIA PACIFIC TOURISM ASSOCIATION) Conference
2016 – 2020	International Conference on Hospitality and Tourism Management (ICOHT)
2018 – Present	MUST FRG Grant Reviewer
2019 – 2021	Research proposal reviewer for “Specialized Subsidy Scheme for the Tourism Education and Training for the Guangdong-Hong Kong-Macao Greater Bay Area”
2018 – Present	Macau University of Science and Technology Journal
2015 – Present	MUST PhD. & Master thesis reviewer

Research Grants/Projects

2020– 2021	The perceptions of Greater Bay Area tourists and residents at different stages under COVID-19 – Phrase 1 & Phrase 2 (Principle Investigator)
2019	The study of film tourism in Greater Bay Area (CO-Investigator)
2014 – Present	Study of City Clean-up Operation in Macau (Principle Investigator)
2017– 2018	Exhibitors’ behaviors in value co-creation (Principle Investigator)
2016	The consulting service of Macau's application for "The UNESCO City of Gastronomy " (CO-Investigator)
2016	Macau MICE development blueprint (Senior Consultant)
2016	The Planning of Macao middle and long-term talents (Senior Consultant)

Academic and Professional Membership

Shanghai Jiao Tong University Alumni Association of Macao	President
Macao Tourism and Hospitality Association	Vice President
Asia Pacific Association for Gambling Studies	Deputy Director-General
Associação de Desenvolvimento dos Estudiosos de Macau	Vice Director General
International CHRIE	Member
Asia Pacific Tourism Association (APTA)	Member
Macao Association for Promotion of Science and Technology	Member

Postgraduate Student Supervision

[Ph.D. Students]

1. WANG, Shan (2019 – 2022)
2. BAI, Xiaopeng (2020 – Present)
3. XIE, Dengming (2020 – Present)
4. ZHANG, Jiru (2021 – Present)
5. LI, Jiong (2022 – Present)
6. LIN, Yangpeng (2022 – Present)

[Master Students]

2015/2016:

1. PENG, Manling
2. FAN, Zixuan
3. CHEN, Qianhong
4. MA, Ruona

2018/2019:

16. YANG, Guangming
17. LUO, Zhiyao
18. LIN, Chuyin
19. ZHOU, Xuefei
20. XIE, Weiyan
21. CHEN, Fangshu

2021/2022:

32. WU, Fan
33. TANG, Zhengjia
34. LIU, Jinghan
35. XU, Siyuan
36. CAO, Jie
37. ZHOU, Yilin
38. ZHOU, Yichun
39. LI, Haiqing

2016/2017:

5. WANG, Qun
6. ZHAO, Tingting
7. ZHANG, Ruoxuan
8. ZHOU, Yuexi
9. LIU, Rui

2019/2020:

22. ZHANG, Jiru
23. BAI, Xiaopeng
24. GE, Wanyu
25. LIU, Yu

2022/2023:

40. RUI, Xinrui
41. WANG, Kaijing
42. GAN, Dongyi
43. CHAN, Ka Ion
44. GUO, Yiqing
45. WANG, Qianxi
46. ZHANG, Jiayi
47. XU, Ran
48. JIANG, Yuhua

2017/2018:

10. RONG, Zheng
11. ZENG, Yunjian
12. YANG, Hanxi
13. HUANG, Lipian
14. FAN, Rong
15. HUANG, Honghui

2020/2021:

26. RAO, Yun
27. WANG, Yuqi
28. YANG, Xiangyu
29. SONG, Yuqing
30. BAI, Yilei
31. XU, Bo

2023/2024:

49. ZHANG, Qun
50. HUANG, Huiming
51. WANG, Jiaojiao
52. PENG, Liuyi
53. YOU, Jialin
54. SHU, Qi
55. HAN, Xingyu
56. ZHANG, Chenrui
57. WANG, Junshi
58. LU, Xiuping