Curriculum Vitae

IO Hio-Nam

Title :	Assistant Professor
Faculty :	School of Business
Email address :	hnio@must.edu.mo
Tel :	(853) 8897-3650
Fax :	(853) 2882-3281
Office :	O942
Address :	Avenida Wai Long, Taipa, Macau
Fields/Dept :	Decision Science / Information Systems

Academic Qualification

2016-2020 PhD: University of Macau; Information Systems.

2011-2014 MSc: University of Macau, E-Commerce Technology.

2007-2011 BBA: University of Macau, Business Information Systems.

Working Experience

2021-Present   Assistant Professor / Macau University of Science and Technology

2019-2020 Lecturer / Macau University of Science and Technology

2017-2019 Research Assistant / University of Macau

Teaching Activities

Management Information System, E-commerce, Computer simulation.

Research Areas

Adoption of Innovations, DApp, Entrepreneurship, Social Media Mining, Web Technologies

Selected Publications

- Lee, C. B., Io, H. N., & Tang, H. (2022). Sentiments and perceptions after a privacy breach incident. *Cogent Business & Management, 9*(1), 2050018.

- Io, H. N., & Lee, C. B. (2020). Social media comments about hotel robots. *Journal of China Tourism Research, 16*(4), 606-625.

- Io, H. N., Lee, C. B., & Lian, Z. T. (2019). Comments about the Siri Chatbot: A Sentiment Analysis of the Postings at a Microblogging Site, *Journal of Information Technology Management, 30*(4), 26.

- Io, H. N., & Lee, C. B. (2019). What are the Sentiments About the Autonomous Delivery Robots? In *2019 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM)* (pp. 50-53). IEEE.

- Io, H. N., & Lee, C. B. (2019). Ethics compliance and the Facebook scandal: An analysis of comments from Weibo, *The 7th World Business Ethics Forum*, Macau.

- Io, H. N., & Lee, C. B. (2018). Understanding the adoption of chatbot. In *Future of Information and Communication Conference* (pp. 632-643). Springer, Cham.

- Io, H. N., & Lee, C. B. (2017). Chatbots and conversational agents: A bibliometric analysis. In *2017 IEEE International Conference on Industrial Engineering and Engineering Management (IEEM)* (pp. 215-219). IEEE.

- Zhang, L., Io, H. N., & Chen, F. (2014). A user generated contents based online exhibition system. In *2014 IEEE Conference on e-Learning, e-Management and e-Services (IC3e)* (pp. 46-51). IEEE.

- Io, H. N., & Zhang, L. (2014). Boodle: A Virtual Booth Management System Based on Moodle. In *2014 International Conference on E-commerce and Information Engineering (ECIE2014)*, Shenzhen, China.