

姜 凌



職稱： 教授
學院： 商學院
電郵： lijiang@must.edu.mo
電話： (853) 88972905

教育背景

2006-2010 博士：西南交通大學，市場學
2003-2006 碩士：西南交通大學，管理學

工作經驗

2022 -現在 教授，澳門科技大學
2015 -2022 副教授，澳門科技大學
2010 -2015 助理教授，澳門科技大學

教學活動

市場學研究方法 (DBME01, DBMZ08)
消費者行為 (MBME05, BBAZ16401)
廣告與促銷 (MBBM02, BBAZ16404)
市場學 (BBAZ16015)

研究領域

電子營銷
服務營銷
營銷渠道管理
消費者行為

學術成果

1. **Jiang, L.**, Zhou, W., Ren, Z. and Yang, Z. (2021). Make the Apps Stand Out: Discoverability and Perceived Value Are Vital for Adoption. *Journal of Research in Interactive Marketing*, 1-20. (SSCI, 2021 JCR Q1, ranking 21/154, 13.6% in Business, Impact Factor: 10.176)
2. Jia, F., Wei L., **Jiang*, L.**, Hu, Z., and Yang, Z. (2021). Curbing Opportunism in Marketing Channels: The Roles of Influence Strategy and Perceived Fairness. *Journal of Business Research*, 131, 69-80. (SSCI, 2021 JCR Q1, ranking 17/154, 11% in Business, Impact Factor: 10.969)
3. Wang, X., Li, P., Zheng, Y., **Jiang*, L.**, and Yang, Z. (2021). Salespersons' Self-monitoring, Psychological Capital, and Sales Performance. *Asia Pacific Journal of Marketing and Logistics*, 33(9), 1918-1933. (SSCI, 2021 JCR Q3, ranking 85/154, 55.2% in Business, Impact Factor: 4.643)
4. Wang Z, Meng L, Cai S, and **Jiang, L.** (2020). Work Reflection During Leisure Time and Employee Creativity: The Role of Psychological Capital. *Journal of Management & Organization*, 1–13. (SSCI, 2020 JCR Q2, ranking 110/226, 48.7% in Management, Impact Factor: 4.139)
5. **Jiang, L.**, Zhu, N., Yang, Z., Xu, S., and Jun, M. (2018). The Relationships Between Distance Factors and International Collaborative Research Outcomes: A Bibliometric Examination. *Journal of Informetrics*, 12(3), 618-630. (SSCI, 2018 JCR Q1, ranking 21/106, 19.8% in Computer Science, Interdisciplinary Applications)
6. O'Connor, N.G., Yang, Z., and **Jiang*, L.** (2018). Challenges in Gaining Supply Chain Competitiveness: Supplier Response Strategies and Determinants. *Industrial Marketing Management*, 72(5), 138-151. (SSCI, 2018 JCR Q1, ranking 28/217, 12.9% in Management)
7. Jia, F., Yang, Z., and **Jiang*, L.** (2018), The Effects of Government Relation and Institutional Environments on Channel Performance. *Asia Pacific Journal of Marketing and Logistics*, 30(3), 587-604. (SSCI, 2019 JCR Q2, ranking 76/152, 50.0% in Business)
8. **Jiang, L.**, Jun, M., and Yang, Z. (2016). Customer Perceived Value and Loyalty: How Do Key Service Quality Dimensions Matter in the Context of B2C e-Commerce. *Service Business*, 10(2), 301-317. (SSCI, 2016 JCR Q2, ranking 97/210, 46.2% in Management)

9. Wang, Y, Wang, N., **Jiang***, **L.** (2016). Managing Relationships with Power Advantage Buyers: The Role of Supplier Initiated Bonding Tactics in Long-Term Buyer-Supplier Collaborations. *Journal of Business Research*, 69(12), 5587-5596. (SSCI, 2016 JCR Q1, ranking 30/147, 20.4% in Business)
10. Yang, Z. and **Jiang***, **L.** (2015). Managing Corporate Crisis in China: Sentiment, Reason, and Law. *Business Horizons*, 58 (2), 193-201. (SSCI, JCR Q2, ranking 57/140, 40.7% in Business)
11. **Jiang, L.**, Yang, Z., and Jun, M. (2013). Measuring Consumer Perception of Online Shopping Convenience. *Journal of Service Management*, 24 (2), 191-214. (SSCI, JCR Q1, ranking 44/210, 20.9% in Management)
12. **Jiang, L.**, Waller, D., and Cai, S. (2013). Does Ownership Type Matter for Innovation? Evidence from China. *Journal of Business Research*, 66 (12), 2473-2478. (SSCI, JCR Q1, ranking 30/147, 20.4% in Business)
13. **Jiang, L.**, Yang, Z., and Carlson, D. (2012). Marketing Professionals' Perceptions of Marketing Journals/Publications. *African Journal of Business Management*, 6 (11), 4317-4327.
14. Yang, Z., Zhou, C., and **Jiang***, **L.** (2011). When Do Formal Control and Trust Matter? A Context-based Analysis of the Effects on Marketing Channel Relationships in China. *Industrial Marketing Management*, 40 (1), 86-96. (SSCI, JCR Q1, ranking 37/210, 17.6% in Management)

期刊論文 (中文論文) :

15. Feng, Y., **Jiang, L.** and Li, Y. (2021). Persuasion Effect Mechanism of Anthropomorphized Spokespersons- the Mediation Effect of Parasocial Interactions and Positive Emotions. *Journal of Marketing Science*,1(2): 113-132. 中文名:《营销科学学报》,清华大学出版社.
16. Ren, Z., **Jiang, L.**, and Fang, Y. (2021). Effects of Privacy Protection Self-efficacy on APP Users' Information Disclosure Willingness. *Qiye Jingji*, 2021(4):113-121. 《企业经济》,北京大学核心期刊
17. **Jiang, L.** and Feng, Y. (2020). Persuasiveness of Virtual Endorsers: The Moderating Role of Need for Uniqueness. *Journal of Business Economics*, 2020(6):66-77. 《商业经济与管理》,中文社会科学引文索引 (CSSCI)

18. Ren, Z. and **Jiang, L.** (2020). How APP' Perceived Value and User Participation can impact on Continuance Intention. *Qiye Jingji*, 4:91-98. 《企业经济》, 北京大学核心期刊
19. Feng, Y. and **Jiang, L.** (2020). Virtual Persuasiveness: The Influence Mechanism of Consumer Anthropomorphic Perception on Virtual Celebrity Advertising. *Chinese Journal of Applied Psychology*, 2020(2):315-326. 《应用心理学》, 浙江大学出版社.
20. Feng, Y. and **Jiang, L.** (2017). Sustained Participation in User Generated Content Based on the Use and Gratifications Theory. *Journal of Macau University of Science and Technology*, 11(1&2): 52-60. 《澳门科技大学学报》
21. Ren, Z, **Jiang, L.**, and Pang, C. (2017). Study on Influential Elements of Application Discoverability in the Mobile Internet Era. *Science and Technology Management Research*, 17, 193-200. 《科技管理研究》, 北京大学核心期刊.
22. Liu, S., Liang, Q., and **Jiang, L.** (2012). An Empirical Study on the Influence of Advertising Language on Ad Attitudes. *Journal of Shenzhen University (Humanities and Social Science)*, 29 (4), 137-143. 《深圳大学学报》, 中文社会科学引文索引 (CSSCI) .
23. **Jiang, L.** and Wang, L. (2010). Comparison of Reference Group Influence on Purchase Decision of Different Product Types. *East China Economic Management*, 24 (6), 112-115. 《华东经济管理》, CSSCI.
24. **Jiang, L.**, Zhou, T., and Wang, C. (2009). Luxury Brand and Mass-Market Brand: The Different Roles of Reference Group Influence. *Forecasting*, 28 (4), 8-15. 《预测》, 国家自然科学基金委管理科学部 A 类期刊 (CSSCI) .
25. **Jiang, L.**, Zhou, T., and Wang, C. (2009). Reference Group Influence on the Consumption of Luxury Brands. *Journal of Management Science*, 22 (5), 81-91. 《管理科学》, 国家自然科学基金委管理科学部 A 类期刊 (CSSCI) .
26. **Jiang, L.**, Wang, C. and Jiang, N. (2009). Comparison Luxury Brand with Mass-Market Brand: Reference Group Influence on Self-Brand Connection. *Journal of Business Economics*, 215(9), 73-80. 《商业经济与管理》, CSSCI.
- 27 **Jiang, L.**, Jiang, N., and Wang, C. (2009). Literature Review on Luxury Consumption Theory. *Journal of Sichuan University*, 161(2), 89-93.

《四川大学学报》, *CSSCI*.

28. **Jiang, L.**, Zhou, T., and Wang, C. (2009). A Study on the Effect of Luxury Band Purchase Value on Consumer Loyalty. *Soft Science*, 23 (10), 50-54.

《软科学》, *CSSCI*.

學術研討會論文:

1. Liu, H. and **Jiang, L.** (2021). Innovation and Performance: A Review of the Literature. in Proceeding of *2021 China Marketing International Conference*, August, Nanchang, China.
2. Zhuang, B. and **Jiang, L.** (2020). The Review of Research on Warm and Cold Atmosphere in Retail Environment. in Proceeding of *2020 China Marketing International Conference*, July, Nanchang, China.
3. Wang, Z. and **Jiang, L.** (2020). Review of research on the privacy paradox. in Proceeding of *2020 China Marketing International Conference*, July, Nanchang, China.
4. Feng, Y. and **Jiang, L.** (2020). Virtual Idol Endorsement: Phenomenon, Mechanism and Influencing Factors. in Proceeding of *2020 China Marketing International Conference*, July, Nanchang, China.
5. Feng, Y. and **Jiang, L.** (2017). A Review of the Literature on Virtual Idol Endorsement. in Proceedings of *2017 China Marketing International Conference: Marketing Strategy in the Sharing Economy: Localization and Globalization*, July, Beijing, China, 966-975.* **The Excellent Paper Award**
6. Ren, Z. and **Jiang, L.**, and C. Pan (2017). Empirical Study on Influential Elements of Application Developers on APP Discoverability. in Proceedings of *2017 China Marketing International Conference: Marketing Strategy in the Sharing Economy: Localization and Globalization*, July, Beijing, China, 1107-1117.
7. Ren, Z. and **Jiang, L.**, and C. Pan (2017). How Online Reviews Affect Consumers in Mobile App Store: A Conceptual Framework Based on Elaboration Likelihood Model. in Proceedings of *2017 3rd International Conference on Information Management (ICIM)*, June, Chengdu, China, 258-261.

* **The Excellent Paper Award**

8. **Jiang, L.**, Jiang, N., and Liu, S. (2011). Consumer Perceptions of E-Service Convenience: An Exploratory Study. in Proceedings of *The 2nd International Conference on Challenges in Environmental Science and Computer Engineering*, CESCE 2011, December, Haikou, China, 406-410.
9. **Jiang, L.**, and Zhou, T. (2009). A Study on Reference Group Influence on Luxury Brand Loyalty. in Proceedings of *2009 Annual Conference of China Marketing Science*, Nankai, China, 1112-1122. * **The Excellent Paper Award**
10. **Jiang, L.** (2008). The Differences on Reference Group Influence: Comparison Luxury Brand with Mass-Market Brand. in Proceedings of *2008 Annual Conference of China Marketing Science*, Xian, China, 1003-1012.

研究項目

1. 項目主持，澳門科技大學基金：“*Influence strategy, perceived fairness, and opportunism in marketing channels*”，2022.
2. 項目主持，澳門特別行政區高等教育基金：“澳門疫情防控公益廣告之說服效果研究”，2021.
3. 項目主持，澳門科技大學基金：“*How Do Distances Matter in International Collaborative Research Outcomes?*”，2017.
4. 項目主持，澳門科技大學基金：“*A Dynamic Model of the Effect of E-Service Quality Dimensions on Perceived Value*”，2015.
5. 項目主持，澳門科技大學基金：“*Does ownership type matter for innovation? Evidence from China*”，2013.
6. 項目主持，澳門基金會：“澳門博彩業品牌差異對顧客品牌敏感及品牌忠誠意願之關係研究”，2011.
7. 項目主研，澳門特別行政區政府消費者委員會：“澳門誠信店推廣成效調查研究分析”，2010.

其他專業資格

國際期刊 AJBR 期刊委員會委員
《澳門管理科學》期刊委員會委員

為多個國際期刊做論文評審

獎項

澳門科技大學 “教學傑出獎” 獲得者 (2013/2014 年度)