

# Haibo Wu



**Title :** Assistant Professor  
**Faculty :** School of Business  
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## **Academic Qualification**

2014-2019 Ph.D.: Sun Yat-Sen University  
2009-2011 Master of Commerce: Curtin University  
2003-2007 Bachelor of Law: South China Normal University

## **Working Experience**

2023-Present Assistant Professor / Macau University of Science and Technology  
2020-2022 Assistant Research Fellow / South China University of Technology

## **Teaching Activities :**

Organizational Behavior  
Human Resource Management  
Principle of Management  
Business Ethic

## **Research Areas :**

Stress and Recovery  
Health and Safety at Work  
Performance in Work Teams  
Training and Development  
Work Motivations

## Selected Publications

**List from most current to the past. Use professional reference format.**

- Wu, H., Wang, X. H., & Chen M., (accepted) Linking customer mistreatment to employees' helping behaviour: a self-efficacy perspective of autonomous and dependent helping. *International Journal of Contemporary Hospitality Management* (Impact factor = 9.321 SSCI Q1)
- Lu, W., Liu, S., Wu, H\*., & Wu, K., (2022) To avoidance or approach: Unraveling hospitality employees' job crafting behavior response to daily customer mistreatment. *Journal of Hospitality and Tourism Management* (Impact factor = 5.959 SSCI Q2)
- Chen, M., Wang, X.H., & Wu, H\*. (2022) Unravelling the Relationship Between Hindrance Stressors and Bootleg innovation: The Moderation Role of Organizational types. *Chinese Management Studies* (Impact factor = 2.351 SSCI Q4)
- Lu, W., Wu, H\*., Liu, S., & Sun, B. (2022) "Render Good for Evil" or "Take an Eye for an Eye" ? The Double-Edged Sword of Customer Mistreatment. *Journal of Business and Psychology* (Impact factor = 6.604 SSCI Q1)
- Lu, W., Wu, H\*., Liu, S., & Pei J. (2022) Why customer mistreatment undermined employee performance: Moderated mediation by person-job fit perception and job crafting. *International Journal of Contemporary Hospitality Management* (Impact factor = 9.321 SSCI Q1)
- Lu, W., Liu, S., Liu, X., & Wu, H.\* (2022) On the link between job insecurity and counterproductive behavior: moderated mediation by employment status and turnover intention. *Chinese Management studies*. (Impact factor = 2.351 SSCI Q4)
- Wu, H., Wang, X. H., & Chen, P. (2019) Coping with Customer Mistreatment: Joining Job Routinization and Proactive Personality. *Journal of Managerial Psychology*, 34(8) 519-532 (Impact factor = 4.043 SSCI Q2)
- Parenteau, S. C., Hurd, K., Wu, H. , & Feck, C. (2019). Attachment to god and psychological adjustment: god's responses and our coping strategies. *Journal of Religion and Health*, 58(4) 1286-1306. (Impact factor = 2.639 SSCI Q4)
- 王海波, 严鸣, 吴海波, 黎金荣, 王晓晖. (2019). 恶意报复还是认同驱动?新员工的角色社会化程度对其职场排斥行为的作用机制. *心理学报*, 51(1), 128-140. (CSSCI)
- Chapter in Book:

Wang, X.H., & Wu, H. (2018). Ideology of Reform for Public Hospitals. In *Diversity of Ideology from Inside China*. (pp. 135-153) edited by Check-Teck Foo. Singapore: Springer.

Chen, P., Li, Y., & Wu, H. (2023) Impacts of stress and well-being on organizations and societies: A global perspective. In *Cambridge Companion to Management: Organizational Stress and Well-being*. edited by Laurent Lapierre and Sir Cary Cooper. Cambridge: Cambridge University Press.

\* correspondent author

### **Honors/Awards**

Best Submission with Practical Implications Award: 79<sup>th</sup> Annual Meeting of the Academy of Management 2019

Emerald Literati Award: 2020 High Commended Article of Journal of Managerial Psychology