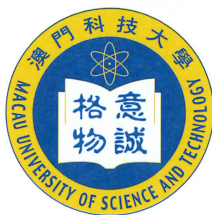




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Ref No.: MUST/21/070/SA/N

2nd September, 2021

Notice

As of September Collection of Student's Group Medical Claim will be carried out with Auto-pay Claim Service

All students,

In order to achieve greater efficiency, and streamline the procedure of insureds' paper document submission and cheque collection of claim. As of September 2021, the insurance company of 'Student's Group Medical Claim' will implement auto-pay claim service for insureds, Non-resident Students who haven't completed the auto-pay claim procedure, please login to WeMust Student App for registration of auto-pay claim service, in order to make application of claim when needed. Please see the table below for the route of registration.

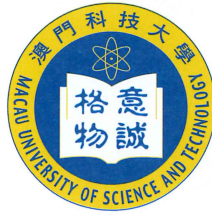
Serial No.	Student Type	Route of registration of Auto-pay Claim Service
1	New Students	Login>> WeMust Student App>> Registration>>New Student Registration>>Registration for Group Medical Insurance
2	Current Students	Login>>WeMust Student App>>Me>>Group Insurance

Students who have completed the auto-pay claim procedure could view the claim progress with 'AIA Connect' APP after the claim has been made for 2 months.




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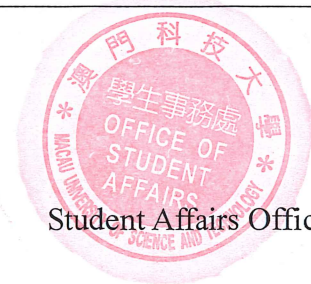
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Result	Ways for Collection/Inquiry
Case 1: Claim is approved	Reimbursement will be deposited into the bank account registered by students through auto-pay .
Case 2: Claim is unapproved	<ol style="list-style-type: none">After the claim has been made for 2 months, students could visit the webpage of the University > Academic Support > Student Affairs Office > Student Service > Group Insurance > List of Group Insurance Medical Claim* to view the result.Proceed to the insurance company with a student card for inquiries as soon as possible.  <p>(List of Group Insurance Medical Claim*)</p>



Student Affairs Office