

The University has a variety of channels to communicate with students. Students can communicate with their teachers or thesis supervisors on academic topics or issues concerned. Representatives of student groups are invited to participate regularly in university-level and faculty-level meetings. The University also provides psychological counseling services to students as well as counseling on their campus life. Faculties and departments regularly hold seminars and workshops on different topics for students to promote communication and exchanges between teachers and students. Students can also reflect their opinions through telephone, e-mail, “Feedback” in WeMust Student APP, or by contacting the relevant faculty or visiting the service counter of relevant administrative department.

For appeals concerning academic performance, students may apply for appeals of academic results in accordance with Section 3 of Chapter IV. Regarding the penalties imposed by the Student Academic Integrity Committee or the Student Discipline and Awards Committee, students can also apply for appeal according to the relevant procedures of the University.

In order to communicate more effectively as well as to collect students' opinions and suggestions on teaching, research, campus facility services and management, departments and faculties/institutes of the University will use the WeMust Student APP, teacher-student consultation meetings, mentorship system to collect useful information through “Survey” or Feedback function. The data and comments will then be integrated and analyzed with the aim to improve the overall teaching quality as well as student services in the University.